Understanding Your New Baltimore City Water Bill

1. Account Summary

Information about the account, including your new account number.

2. Alerts box

Important messages regarding your account or service will be displayed here

3. Historical Usage

Shows the account's water usage trends for the past month and over the previous 12 months. This tracking will begin with your first monthly bill.

4. CCF

A CCF is 100 cubic feet of water; about 748 gallons.

5. Amount Due

What is owed by the due date; payments after this date will be charged a late fee.

6. Meters

Meters start at 5/8 of an inch and increase in size depending on the need of the customer

Easier to Read Easier to Pay

Contact:

DPW.Billing@baltimorecity.gov or (410) 396-5398 PublicWorks.BaltimoreCity.gov



WATER BILL

Department of Public Works Division of Customer Support 200 Holliday St. #404 Baltimore, MD 21202

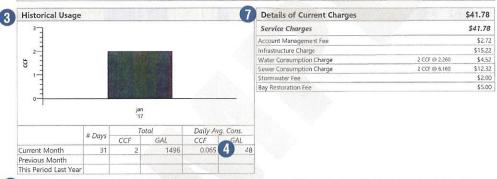
Account Number Property Owner	13123456789 Charles St. Paul	Previous Balance Payments Received	\$0.00
Service Address	2468 Main St	Balance Forward	\$0.00
Property Id	1234 5678	Current Charges	\$41.78
Bill Date	01/29/2017		
Due Date	02/18/2017		
		Amount Due	\$41.78

Customer Service (M-F):

(410) 396-5398 (8:30 AM – 4:30 PM) DPW.Billing@baltimorecity.gov http://publicworks.baltimorecity.gov/ (410) 396-5352 (24 hrs.)

Emergency Service:

2 You can now pay your bill online via our newly updated Customer Self Service websitel



Meter F	Reading Det	ails								
Dial #	Meter #	Meter Size	Start Read Date	Start Read	Read Type	End Read Date	End Read	Read Type	Total CCF	Total GA
2	MD8078	5/8"	12/29/2016	0.000	Actual	01/29/2017	2.000	Actual	1 2	149

Walk-In Payments, 1st floor Department of Finance Bureau of Revenue Collections 200 Holliday Street Baltimore, MD 21202



Return this portion with your payment

Account Number	13000501032
Amount Due	\$41.78
Amount Enclosed	Is

R000003839

Service address: 2468 Main St

www.baltimorecity.gov/mobilepay

YOU MAY VIEW AND MANAGE YOUR ACCOUNT ONLINE AT HTTP://PUBLICWORKS.BALTIMORECITY.GOV/

MAKE CHECKS PAYABLE TO: Director of Finance

Charles St. Paul 2468 Main St BALTIMORE, MD 21202 Revenue Collections PO Box 17353 Baltimore, MD 21297-1535

7. Details of Current Charges includes:

The various fees that make up the bill; any discounts that apply to the bill; and any other activities on the bill that month.

- Account Management Fee represents the costs to provide customer service and related support services to our customers and their accounts;
- Infrastructure Fee goes toward the cost of reinvesting in our pipes, plants, and other assets that benefit all customers.

8. Meter Reading Details

Summary of the meter reads, including the reads at the beginning and end of your billing cycle. The difference between these two reads is how much water was used during that period.





